



Staff Satisfaction Survey

September 2008

Overall, how satisfied are you with your job?

Very satisfied	5	38%
Satisfied	7	54%
Neutral	1	8%
Dissatisfied		
Very dissatisfied		

Compared to a year ago how would you describe your current job satisfaction level?

Much more satisfied	3	23%
Somewhat more satisfied	5	38%
Same	4	31%
Somewhat less satisfied	1	8%
Much less satisfied		
Not sure		

Company Culture	Strongly agree	Agree	Neutral	Somewhat disagree	Strongly disagree
Storm is a nice place to work in terms of morale, atmosphere, colleagues and management	10 77%	3 23%			
I understand the aims and goals of the company and feel I play a part in reaching them	7 54%	6 46%			
I feel valued as an employee	5 38%	8 62%			
The company respects my family and personal life	9 69%	4 31%			
The company has an open communications culture	6 46%	6 46%	1 8%		
I feel I can have a say in the way the company is run and can contribute to its success, no matter on what level.	5 38%	5 38%	3 23%		
I support the company's values in my day-to-day actions	6 46%	7 54%			
I am proud to work for the company	9 69%	4 31%			
On a social level, I am happy with the organised company events	9 69%	4 31%			

Working Environment	Strongly agree	Agree	Neutral	Somewhat disagree	Strongly disagree
I enjoy my work and find it challenging	1 8%	8 62%	3 23%	1 8%	
Overall, my workload is reasonable	1 8%	8 62%	4 31%		
I enjoy working on my clients and find them interesting	2 15%	8 62%	2 15%	1 8%	
I am involved in decisions on my clients that affect my work	3 23%	8 62%	1 8%	1 8%	
I have the opportunity to experience new challenges as part of my day to day work	4 31%	6 46%	2 15%	1 8%	
I am made to feel as if I am a trusted member of my account team	5 38%	6 46%	1 8%	1 8%	
My job requirements are clear	6 46%	6 46%	1 8%		
I feel I am supported in my role	3 23%	7 54%	2 15%	1 8%	
I believe the responsibility I am given on my accounts is correct	4 31%	8 62%	1 8%		
I am happy with the hours that I am expected to work	4 31%	9 69%			

Training	Strongly agree	Agree	Neutral	Somewhat disagree	Strongly disagree
Storm provides an adequate level of training at all levels		8 62%	3 23%	1 8%	1 8%
My own personal needs are taken into account within the training sessions	1 8%	7 54%	5 38%		
I find the external training sessions with Profile Training beneficial and they help me in my communications work		6 46%	6 46%	1 8%	
I find the monthly mentoring sessions with the senior team helpful and can implement ideas into my day-to-day work	1 8%	4 31%	7 54%		
I find the PRCA training sessions beneficial		4 31%	8 62%		
I am given good on the job advice and direction by my seniors	4 31%	5 38%	4 31%		
I feel all areas of personal, communication and skills training is currently being met	1 8%	6 46%	2 15%	4 31%	
The senior team are positive role models and motivators	5 38%	8 62%			

Reward & Recognition	<i>Strongly agree</i>	<i>Agree</i>	<i>Neutral</i>	<i>Somewhat disagree</i>	<i>Strongly disagree</i>
I feel I am fairly compensated for the work that I do.	3 23%	8 62%	2 15%		
The benefit package is fair	5 38%	7 54%	1 8%		
My job description matches my job duties	4 31%	8 62%	1 8%		
I find having 6 month reviews beneficial	10 77%	1 8%	2 15%		
My reviews are balanced and a fair reflection of my performance	8 62%	4 31%	1 8%		
The career development goals set are challenging but not unobtainable	6 46%	5 38%	2 15%		
That I am given the opportunity and supported in my career development	5 38%	7 54%		1 8%	
I feel that I am praised for my work on a regular basis by my seniors	8 62%	3 23%	2 15%		
The company cares about me as an individual	7 54%	4 31%	2 15%		